

## Shadecloth Warranty Information - 15 Year Ultraviolet Warranty

Pro-Knit Industries Pty Ltd warrants (the initial purchaser) that the product will not suffer from abnormal deterioration as a result of Ultraviolet (UV) exposure during the period of this 15 year warranty, subject always to the terms and conditions set out below:

### **This warranty is granted on the following conditions:**

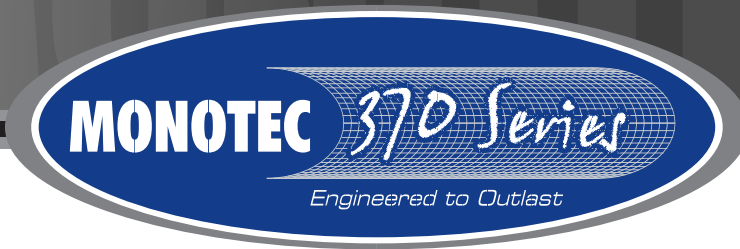
1. Monotec 370 Series Shade cloth is conditionally warranted against abnormal product breakdown as a result of ultraviolet (UV) exposure for a term of fifteen (15) years from the date of original purchase from Pro-knit Industries Pty Ltd.
2. If Monotec 370 Series Shade cloth does suffer from abnormal Ultraviolet deterioration during this warranty period, Pro-Knit Industries Pty Ltd will, at its sole discretion, either replace or supply equivalent valued fabric under the terms as set out in this warranty.
3. This warranty is provided over a term of the 15 years. The replacement value percentage will be reduced by 6.66% for every twelve (12) month period from the date of initial purchase from Pro-Knit Industries Pty Ltd.
4. In addition to clause 3.above, Pro-Knit Industries Pty Ltd will provide full replacement value of fabric during the first five (5) year period from date of purchase.

### **Limitations and Exclusions**

This warranty does not cover, and no liability is accepted by Pro-Knit Industries Pty Ltd for deterioration of the fabric as a consequence of, but not limited to the following :

- a. Improper treatment or misuse of the fabric
- b. Damage to the fabric caused by Abrasion or Mechanical means
- c. Exposure to or the effects of pollution, solvents, chemicals and detergents or other substances which can damage the fabric.
- d. Color fading/variation
- e. Faulty installation or inappropriate use of the product, or faulty design and/or manufacture of structures which is attached to this product
- f. Color variation from sample swatch cards
- g. Minor visual imperfections caused during the manufacture of the product
- h. Advice provided on the use and/or suitability of this fabric is given in good faith. Pro-Knit Industries Pty Ltd will not be held liable for any advice given by its employees or agents in relation to design and/or installation or suitability for purpose of the fabric.





## **Shadecloth Warranty Information - 15 Year Ultraviolet Warranty - Cont'd**

5. This warranty only relates to the replacement of fabric. It does not apply to any associated structural or plant claim. No claim (whatever the nature) for any type of structural and/or plant damage will be recognized.
6. This warranty applies to the complete Monotec 370 Series range of knitted fabrics (Excluding FR).
7. Moreover every benefit provided by this warranty is under the proviso of full payment being received by Pro-Knit Industries for all of the goods delivered.
8. The benefits provided by this warranty are in addition to all other rights and remedies that are conferred upon the customer by Australian law unless otherwise limited or excluded.
9. This warranty is effective 01/03/2013

### **Claims**

This warranty is granted on the following claim requirements

- a. Any fault discovered must be reported to Pro-Knit industries Pty Ltd immediately in writing within seven (7) days from the date which the defect was discovered.
- b. Pro-Knit industries Pty Ltd and/or its agents must be afforded the opportunity to examine the fault on-site prior to its removal.
- c. Any claim for warranty must be supported with documentary proof and date of purchase. Additional samples pieces of faulty material may also be need to be provided after initial consultation with Pro-Knit Industries Pty Ltd.

